

# We Say Yes



A commitment backed by action

At M&M, responding “yes” isn’t just a promise, it’s a practice.

- ✓ **Yes** to speed
- ✓ **Yes** to solving the hard stuff
- ✓ **Yes** to flexibility when plans change
- ✓ **Yes** to clear answers and ownership
- ✓ **Yes** to getting it done
- ✓ **Yes** to real conversations



**Yes** to real conversations

“One of the biggest appreciations I have with M&M is the personal communication that is not just limited to email or text. They are not afraid to have a conversation on the phone... these days that is becoming a lost art.”

— **Manufacturing Customer**

## 2 real examples of how M&M says Yes:



**Yes** to speed & ownership

“I was in a pinch and needed pails ASAP as there was an inventory miscount and the line was facing a possible shutdown. I called Steven and within a couple hours he had a solution that saved a production deadline... Because of M&M’s attention to customer satisfaction, I trust them with all my pail needs knowing they will deliver.”

— **Manufacturing Customer**



**Yes** to solving the hard stuff

“When we asked them to shift orders, they said yes. When we asked for unconventional shipping solutions, they said yes. When we asked for frequent management check-ins to navigate the chaos, they said yes. M&M proved that yes is a commitment they stand behind, even when the world feels like it’s falling apart.”

— **Frank Schiffman, Westlake Water Solutions**

Having a tough timeline or request? Let’s talk.  
Call us today and tell us what you are being told “no” on.  
We’ll work to find your yes.



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(800) 331-5305



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# The People Behind Yes

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**Erik**  
Maintenance



**Miguel**  
Production



**Tyler & Shaun**  
Production



**Russ**  
Print Room



**Mitch & Vilma**  
Quality



**Jason**  
Art Department



**Wes**  
Mold/Tool Shop



**Jose & Breanna**  
Customer Service



**Kevin**  
Engineering



**Forest & Rosa**  
Production



**Luis**  
Warehouse/Logistics



**Steve**  
Shipping